



## PREVENTION OF COVID-19 AND PROTECTIVE MEASURES FOR OUR BERGWELT

To ensure that you have light-hearted days at Hotel Bergwelt, your health is our highest priority this year. To this end, we will always adapt our measures to the latest state of knowledge and legal regulations.

### **We the Bergwelt team ...**

- are tested weekly by the mobile COVID-19 laboratories.
- are mindful of always keeping a distance of at least 1 metre from each other (except family members).
- sanitise our hands before entering public spaces - to ensure this, disinfectant dispensers are placed in all public areas.
- wash our hands thoroughly with soap and water several times a day.
- are extensively trained on all COVID-19 protective measures and are informed about daily changes.

### **We at the hotel reception ...**

- welcome you most cordially in visors/masks this winter season - but this year we will not shake hands in order to protect your and our health.
- will be happy to assist you with any further questions you may have - before, during or after your stay.

### **We in housekeeping ...**

- keep our hotel clean and tidy wearing masks and gloves.
- disinfect all surfaces in public areas according to our strict hygiene plan.
- clean your room only in your absence with subsequent disinfection of all touchpoints.

### **We in the restaurant & bar ...**

- as usual provide culinary delights wearing visors/masks and gloves.
- observe the legally required minimum distance of 1 metre between the tables in the restaurant and bar areas, unless you are sitting back to back, in which case no distance is required.
- ask you to sanitise your hands at the entrances to the buffet rooms and to observe the one-way rules.

### **We in the spa area ...**

- wear visors/masks during treatments.
- ensure regular ventilation.
- disinfect all surfaces and touchpoints in the pool and spa areas more frequently.
- adhere to strict hygiene rules during our treatments.
- observe a minimum distance of 1 metre both in our saunas and in the pool and rest areas.
- ask all those of you who go to the gym to clean the fitness equipment after use by means of the disinfectant provided.

### **We in the Kids Club ...**

- await you with a lot of fun and joy wearing visors/masks.
- play in a small group of up to 10 children, an advance reservation of symptom-free children is required.

### **We in Obergurgl ...**

- observe the minimum distance of 1 metre.
- wear a mouth and nose protection in all shops, at the ski pass cash desks, at all access and queuing areas of all lifts as well as during the ride, in all mountain huts (this is not necessary at the tables), when using the toilet facilities as well as in the ski buses and at the ski bus stops.